

TOTAL REVENUES

**\$33.5B**

⬆️ increase of 6% in local currency and 4% in USD

GEOGRAPHIC MARKETS Revenues and Growth in Local Currency



North America



Europe



Growth Markets

INDUSTRY GROUPS

Revenues and Growth in Local Currency

Communications, Media & Technology



Financial Services



Health & Public Service



Products



Resources



EPS

**\$5.90** ⬆️ 5% increase

RETURNING CASH TO SHAREHOLDERS

Very strong free cash flow

**\$4.6B**

Cash balance

**\$6.4B**

Increase of \$300M from the end of FY19

Share repurchases

**\$2.3B**

Dividends paid

**\$1.5B**

Cash Dividends

**\$2.40**

per share

Increase of 10% over the equivalent rate of FY19 semi-annual dividends

OPERATING MARGIN

**14.8%** ⬆️ 10 bps increase

SERVICES

Revenue Growth in Local Currency

Strategy & Consulting

low single-digit growth

Technology

high single-digit growth

Operations

high single-digit growth

"THE NEW" – DIGITAL, CLOUD, SECURITY SERVICES

More than

**65%**

of revenues double-digit growth

NEW BOOKINGS

**\$35.6B**

11% increase in local currency