

Results in line with expectations, reflecting the relevance of our services and resilience of our business

## TOTAL REVENUES

# \$11.0B

⬆️ increase of 1.3% in local currency and -1% in USD

## GEOGRAPHIC MARKETS Revenues and Growth in Local Currency



North America



Europe



Growth Markets

## INDUSTRY GROUPS

Revenues and Growth in Local Currency

Communications, Media & Technology



Financial Services



Health & Public Service



Products



Resources



## EPS

# \$1.90

⬇️ 2% decrease

## RETURNING CASH TO SHAREHOLDERS

Very strong free cash flow

# \$2.6 B

Cash balance

# \$6.4B

Increase of \$1.0B from the end of Q2

Share repurchases

# \$627M

Dividends paid

# \$509M

Quarterly cash dividend declared in June 2020

# \$0.80 per share

Increase of \$0.07 per share or 10% over the equivalent quarterly rate of FY19 semi-annual dividends

## OPERATING MARGIN

# 15.6%

⬆️ 10 bps increase

## SERVICES

Revenue Growth in Local Currency

Strategy & Consulting

mid single-digit decline

Technology

mid single-digit growth

Operations

low single-digit growth

## "THE NEW" – DIGITAL, CLOUD, SECURITY SERVICES

# Approximately 70%

of revenues high single-digit growth

## NEW BOOKINGS

# \$11.0B

6% increase in local currency