

Very strong results, reflecting significant demand for our services and the continued focused execution of our growth strategy

TOTAL REVENUES

\$11.1B

⬆️ increase of 8% in local currency and 7% in USD

GEOGRAPHIC REGIONS

Revenues and Growth in Local Currency

North America

↑ **11%**
\$5.3B

Europe

↑ **2%**
\$3.6B

Growth Markets

↑ **11%**
\$2.3B

INDUSTRY SECTORS

Revenues and Growth in Local Currency

Communications,
Media & Technology



\$2.2B

Financial Services



\$2.1B

Health &
Public Service



\$1.9B

Products



\$3.2B

Resources



\$1.7B

EPS

\$1.91

⬆️ 10% increase

RETURNING CASH TO SHAREHOLDERS

Strong free cash flow

\$1.4B

Share repurchases

\$970M

Quarterly cash dividend declared in March 2020

\$0.80

per share

Dividends paid

\$511M

Increase of \$0.07 per share or 10% over the equivalent quarterly rate of FY19 semi-annual dividends

OPERATING MARGIN

13.4%

⬆️ 10 bps increase

BUSINESS DIMENSIONS

Revenue Growth in Local Currency

Strategy/
Consulting

high single-digit growth

Technology
Services

mid single-digit growth

Operations

double-digit growth

"THE NEW" – DIGITAL, CLOUD, SECURITY SERVICES

More than

65%

of revenues
strong double-digit growth

NEW BOOKINGS

\$14.2B

record new bookings
⬆️ 22% in local currency