

FY2018 PERFORMANCE

Continued strong, broad-based results reflect excellent demand for our services, driving superior shareholder value

TOTAL NET REVENUES

\$39.6B

• increase of 10.5% in local currency and 14% in USD

GEOGRAPHIC REGIONS

Net Revenues and Growth in Local Currency

North America

9% \$17.88 Europe

9% \$14.18

Growth Markets

16%

OPERATING GROUPS

Net Revenues and Growth in Local Currency

Communications, Media & Technology



Financial Services



Health & Public Service



Products



Resources



EPS (Adjusted)

\$6.74

• 14% increase on an adjusted basis*

*After adjusting FY18 GAAP EPS of \$6.34 to exclude impact of tax law changes of \$0.40 per share, and adjusting FY17 GAAP EPS of \$5.44 to exclude pension settlement charge of \$0.47 per share

OPERATING MARGIN

14.8%

Unchanged from FY17 on an adjusted basis*

*After adjusting FY17 GAAP operating margin of 13.3% to exclude impact of pension settlement charge (150 basis points)

RETURNING CASH TO SHAREHOLDERS

Strong free cash flow

\$5.4B

reflects a free cash flow to adjusted net income ratio of 1.2 (after adjusting GAAP net income of \$4.21 billion to exclude \$258M impact of tax law changes) Share repurchases

\$2.6B

Cash dividends paid

\$1.7B \$2.66 per share,

a 10% increase over prior-year dividends

BUSINESS DIMENSIONS

Approx FY18 revenues

TOTAL	\$40 B	100%	10.5%
Operations	\$8 B	20%	Double-digit
Application Services	\$19 B	49%	Double-digit
Strategy & Consulting	\$12 B	31%	High single-digit
Revenues (\$ USD)		% of Revenues	Est'd % Growth in Local Currency

"THE NEW"-DIGITAL, CLOUD, SECURITY SERVICES

Approx. FY18 revenues

\$23B* approx. 60% of revenues about 25% growth in local currency

	Revenues (\$ USD)	% of Revenues
Digital	\$18 B	45%
Cloud	\$9 B	23%
Security	\$2 B	5%

^{*} Revenues for "the New" include Digital-, Cloudand Security-related services, net of estimated overlap

NEW BOOKINGS

\$42.8B

strong new bookings

increase of 12% in local currency